**The Future of ECM: Intelligent and Repository Neutral**

**Findings cited in this graphic are from www.aiim.org/research:**

- **42%** of respondents said connecting/consolidating multiple repositories was their biggest issue with legacy ECM systems.
- **50%** of AIIM community members report having three or more ECM/DM/RM systems.
- **22%** report having five or more ECM/DM/RM systems.

**What if it didn't matter where an information asset is stored or which system manages it?**

- **The repository-neutral approach** does not disrupt existing technology investments or require movement of information assets.

**Information is sprawling, chaotic, and needs to be integrated.**

- **How well an organization manages its information assets and breaks down siloed content is rapidly becoming a source of competitive differentiation.**

**A farewell to data migration problems.**

- **The repository-neutral approach** envelopes already established technology as a connective tissue that links existing systems and repositories together.

**Businesses need content that moves: untethered – intuitive – organized.**

- **64%** of respondents report chaotic file shares.
- **48%** report chaotic email.
- **35%** feel their electronic records management is chaotic.

**Intelligent metadata fuels “content in context.”**

- Information can be optimally accessed and processed based around the knowledge of context and its relationships, rather than where it is stored.

- **73%** of respondents agree that enhancing the value of legacy content is better than wholesale deletion.

**Recommendations: look for opportunities.**

- Understand the importance of metadata: metadata is the key to moving from a content storage mind-set to a nuanced, context-aware, and intelligent approach to information management.
- Drive user-adoption: with simple, clean UIs, and intuitive tools designed to support and empower the mobile workforce.
- Consider repository-neutral solutions: the ability to work independently or with existing business systems and repositories to eliminate migrations and leverage existing ECM investments is vital.

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